

## **Selection of topics and issues for scrutiny by councillors or officers**

The selection of useful and viable topics and issues is vital to the successful and effective operation of scrutiny.

It is proposed that from June 2011 scrutiny topics be selected from a rolling programme open throughout the year. This will require scrutiny to promote and advertise its willingness to accept new projects and for the Overview & Scrutiny Committee to more actively manage the programme on an ongoing basis.

### 1. Sources

The following are sources of ideas for the work programme:

- Performance indicators, both national and internal.
- Views of Cabinet and Leadership Team especially in relation to policy subjects.
- The Council's surveys, such as the annual residents' survey.
- The Complaints Report which is compiled annually by the Customer Service Centre.
- Service complaints more widely; although individual cases will not be taken up if a large volume of complaints is received about a single issue then it may be appropriate to pursue the topic.
- Reports of external inspections of services.
- The views of the Council's partners.
- Issues picked up by ward councillors in their locality.
- The Council's Forward Plan

### 2. Criteria

To qualify for consideration the topic must meet the following criteria:

- Affect a group or community of people. Scrutiny will not normally look at individual service complaints.
- Relate to a service, event or issue in which Watford Borough Council has a significant stake.
- Not be an issue that Scrutiny has covered during the last year.

- Not be a planning or licensing issue, or any other matter dealt with by another council committee.
- To match one or more of the Council's current priorities.
- To be feasible and able to be completed within the timescale projected for the work.
- There must be availability within the relevant department/service to support the review.
- Be a topic that members wish to scrutinise.

**Suggestions for topics to be scrutinised – evaluation table**

A Member/Officer suggesting a topic for scrutiny must complete this table as fully as possible. Completed tables will be presented to Overview & Scrutiny for consideration.

<b>Proposer: Councillor/Officer</b>		<b>Rabi Martins</b>
<p><b>Topic recommended for scrutiny:</b></p> <p><i>Please include as much detail as is available about the specific issues and areas which should be included/excluded from the review. Should the focus be on past performance, future policy or both?</i></p>	<p>Management of Disabled Parking Bays and Parking by Blue Badge Holders</p> <p>Two problems have been brought to my attention</p> <ol style="list-style-type: none"> <li>1. The council does not enforce Disabled Parking Bays Thus they are merely advisory and do not serve the purpose they are intended for, namely to assist people with physical disability who are only able to walk a limited distance without assistance</li> <li>2. Under our current rules any person with a Blue Badge is able to Park at any Parking Bay for an unlimited period without payment. Thus in some areas premium parking spaces are blocked for hours on end.</li> </ol>	
<p><b>Why have you recommended this topic for scrutiny?</b></p>	<p>Some of my constituents have a Disabled Parking Bay marked outside their house because one of the occupants of the property has severe mobility problems  However on numerous occasions they find that other vehicles with a general parking permit have occupied he slot This causes them extreme hardship  The problem occurs because these bays are not for the exclusive use of people with Blue Badges  Thus anyone with a Parking Permit for the area is able to Park there – and they frequently do</p>	

<p><b>What are the specific outcomes you wish to see from the review?</b></p>	<p style="text-align: right;"><i>Give details</i></p> <ol style="list-style-type: none"> <li>1. Review and amendment of the system for Disabled Parking Bays</li> <li>2. Introduction of system for Enforcing Disabled Parking Bays</li> <li>3. Review of use / abuse of the Blue Badge System and introduction of appropriate measures to combat identified problems</li> </ol>
<p><b>Does the proposed item meet the following criteria?</b></p>	
<p>It must affect a group or community of people</p>	<p style="text-align: right;"><i>Give details</i></p> <p>Yes</p> <ol style="list-style-type: none"> <li>1 Affects individuals who require a Parking Space outside their property because of their personal circumstances</li> <li>2. Affects general public, particularly in some shopping areas because blue badge holders block Parking Spaces</li> </ol>
<p>It must relate to a service, event or issue in which the council has a significant stake</p>	<p style="text-align: right;"><i>Give details</i></p> <p>Operation of the CPZ Scheme</p>
<p>It must not have been a topic of scrutiny within the last 12 months</p> <p><i>There will be exceptions to this arising from notified changing circumstances. Scrutiny will also maintain an interest in the progress of recommendations and issues arising from past reports.</i></p>	<p style="text-align: right;"><i>Please confirm</i></p> <p>Meets this criteria</p>

<p>It must not be an issue, such as planning or licensing, which is dealt with by another council committee</p>	<p style="text-align: right;"><i>Please confirm</i></p> <p>Meets this criteria</p>
<p><b>Does the topic meet the council's priorities?</b></p>	<ol style="list-style-type: none"> <li>1. Improve the health of the town and enhance its heritage</li> <li>2. Enhance the town's 'clean &amp; green' environment</li> <li>3. Enhance the town's sustainability</li> <li><b>4. Enhance the town's economic prosperity and potential</b></li> <li><b>5. Supporting individuals and the community</b></li> <li>6. Securing an efficient, effective, value for money council</li> <li>7. Influence and partnership delivery</li> </ol> <p style="text-align: right;"><i>Please confirm which ones</i></p> <p>4 and 5</p>
<p><b>Are you aware of any limitations of time or other constraints which need to be taken into account?</b></p> <p><i>Factors to consider are forthcoming milestones, demands on the relevant service area and member availability</i></p>	<p style="text-align: right;"><i>Include details</i></p> <p>NO</p>
	<p style="text-align: right;"><i>Include details</i></p>

<b>Does the topic involve a Council partner or other outside body?</b>	CPZ Enforcement Contractor
<b>Please complete the 'sign off' section at the end of this document</b>	

**The following section to be completed by Democratic Services**

**Consultation with relevant Heads of Service**

*(this section to be completed by Democratic Services)*

*It is important to ensure that the relevant service can support a review by providing the necessary documents and attending meetings as necessary. The Head of Service's comments should be obtained before the request to hold a review is put to the Overview & Scrutiny Committee.*

Has the relevant Head of Service been consulted?

*Yes/no (if no, please give reason)*

Is this a topic which the service department(s) is able to support.

*Include HoS comments here*

When was the last time this service was the subject of a scrutiny review?

*Include date if known*

**Sign off****Councillor/Officer****Cllr Rabi Martins****Date****12<sup>th</sup> Nov 2012****Head of Service****date**